Introduction

Slavery, servitude, forced and compulsory labour and human trafficking (‘Modern Slavery’) is a global issue. Modern Slavery is a criminal activity, a gross violation of fundamental human rights and a growing concern. Recognising that every area of business has the potential to be impacted by this issue, the Group\(^1\) has implemented a policy for the prevention, detection and reporting of modern slavery in all aspects of its business and supply chains.

As a global organisation with immense reach, the Group takes our moral and ethical obligation to combat Modern Slavery very seriously. The Group is an international organisation with business interests in the aviation, travel, tourism and leisure industries. Employing people from more than 160 countries across our 50 business units and associated firms, we offer specialist services spanning almost every aspect of the market.

The two key divisions in the Group are Emirates airline and dnata.

Emirates is one of the world’s largest international airlines, connecting millions of passengers each year across six continents. Operating a young and modern aircraft fleet, it is widely recognised for its high quality products and services.

dnata is one of the world’s largest air services providers. Established in 1959, the company offers ground handling, cargo, travel, and flight catering services across six continents.

Our Approach

The Group is committed to acting ethically and with integrity in all our business relationships. We have adopted an organisation-wide anti-slavery policy that advocates a zero tolerance approach to Modern Slavery. Our top – down approach includes training, reporting systems, protections for whistle-blowers and sanctions for non-compliance. By instigating this policy and actively enforcing it with regard to our employees at all levels, directors, officers, agency workers, seconded workers, volunteers, interns, agents, contractors, subcontractors, external consultants, third party representatives, suppliers and business partners, we are using our influence to maximise our impact on combatting Modern Slavery.

It is also worth noting a number of Emirates specific initiatives. With over 100,000 seats on our flights departing from our hub in Dubai every day:

a) Emirates has established a dedicated unit of trained personnel to spot travel irregularities. This unit provides 24/7 support at our hub and is manned with a multidisciplinary team of security experts including specialists who verify travel documents and profilers that observe unusual behaviour. By working closely with the UK government, our hub operation has obtained ‘Approved Gate Check’ status from the Home Office, an annual certification that acknowledges our efforts in combatting modern slavery.

b) In collaboration with the UK Home Office, we have developed e-learning modules on the prevention of human trafficking. This training is mandatory for staff who are customer facing and has been rolled out to cabin crew, pilots and airport staff.

c) In early April 2019, Emirates became a founding member of the World Travel & Tourism Council (WTTC) Taskforce to help prevent and combat Human Trafficking. The taskforce is an industry-wide initiative to assert zero tolerance and share best practice, and comprises fellow WTTC members across hotels, retail, airlines, cruise, technology, finance and destination management who are similarly committed to preventing and combating Human Trafficking. It has a number of objectives including the promotion of industry and consumer awareness of human trafficking and training of employees and travellers on how to identify and report suspected cases.

For a more detailed description of the Group’s position on Modern Slavery, please visit our website for our anti-slavery and human trafficking policy.

Further Steps to Prevent Modern Slavery

In the coming year, the Group will look to further improve its practices to combat Modern Slavery. We recognise that we cannot unilaterally solve this problem, but we are committed to doing our part.

Signed,

[Signature]

Timothy Clark
President Emirates Airline

\(^1\) Group means dnata, dnata world travel and Emirates, together with their subsidiaries.